

Sugar Creek Music Hall

Health and Safety Policies and Procedures

Amid ongoing concerns over the COVID-19 pandemic, Sugar Creek Music Hall is currently observing the following policies and protocols. Though subject to change as circumstances evolve, these requirements reflect Indiana Department of Health recommendations, artist policies and standard practices across the live entertainment industry.

Self-check

If you, or others you have interacted with, have experienced any symptoms of illness such as fever, chills, dry cough, shortness of breath or sore throat within the past 14 days, please stay home.

Masking

Effective November 1, 2022, masks are welcome but **no longer required** to work, visit or attend events in Sugar Creek Music Hall. Exceptions are listed below, and others may be added.

Vaccination/Testing

Effective November 1, 2022, proof of COVID vaccination or a negative test result is **not required** to work, visit or attend events in Sugar Creek Music Hall. Exceptions are noted below, and others may be added.

It is important to note that:

- Some artists or presenters may require policies that are more restrictive as a contractual condition for their participation. In such cases, the Hall will follow those requirements, and ticket holders will be notified in advance. **See below for event-specific policies.**
- All policies are subject to change as circumstances and public health guidelines evolve. Updates will be posted on this page.

Event-specific policies

- None at this time

In addition, the Hall continues to observe these protocols:

- Hand-sanitizing stations are available at the lobby entrance.
- High-contact surfaces (door handles, countertops, etc.) are wiped down and sanitized before, during and after each event.
- The Music Hall, lobbies, restrooms and concession areas are cleaned and sanitized before, during and after every event.
- Venue cleaning is conducted according to CDC guidelines.
- Cashless payment options are available for credit cards or mobile devices.